

## Juneau Housing First One Year Pre/Post Service Usage

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Heidi Brocius, PhD, MSW, & Morgan Erisman, MSW & MPH  
UAA School of Social Work & Community Partners

### Resident Demographics (n=25)

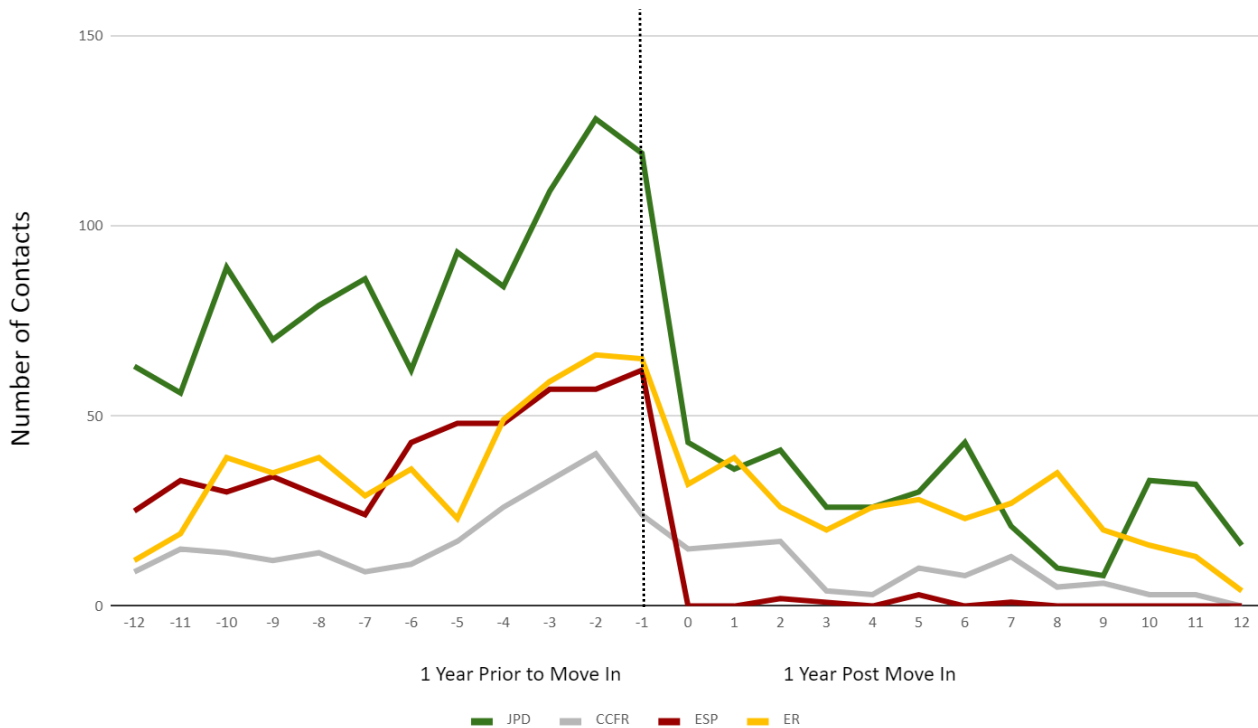
<b>Average age of residents</b>	51 years old
<b>Gender</b>	72% Male 28% Female
<b>Race/Ethnicity</b>	84% Alaska Native/American Indian 12% Caucasian 4% Mixed-race
<b>Education</b>	4% Graduate School 16% College Degree or Some College 12% Vocational Education 60% High School Diploma or GED 8% Less than High School Diploma/GED
<b>Employment at move in</b>	52% Disabled 48% Unemployed, looking for work
<b>Median number of months homeless</b>	132 months (approximately 11 years)

### Service Utilization

Comparison of resident pre/post move-in usage of Bartlett Hospital ER, Rainforest Recovery Center Sleep Off, Contact with the Juneau Police Department (JPD), and ambulance transports by Capital City Fire and Rescue (CCFR). \*Indicates statistically significant change from previous 6 months.

	One year before HF	Six months before HF	Six months after HF	One year after HF	Percent of Decrease in Usage Between Year Prior and Year Following Move In
<b>Bartlett ER Visits</b>	184	319*	153*	124	45%
<b>RRC sleep off visits</b>	176	314	6*	1	99%
<b>Contacts with JPD officers (any reason)</b>	457	592	195*	159	66%
<b>Transport by CCFR (ambulance)</b>	73	151*	65*	38*	54%

### Service Use Trends Emergency Service Use 1 Year Pre/Post Moving In



### Service Use and Cost

- What changes at Bartlett’s ER when there are **230** fewer visits from complex patients in a 1 year period? **This is almost 4.5 fewer ER visits per week.**
- What changes at the police department when they have **695** fewer contacts over a one year period? **This is almost 2 fewer police contacts per day.**
- What can staff at the sleep off center provide in terms of other services with **483** fewer nights supervising a person sleeping off alcohol intoxication? **This is 1.3 fewer sleep off patients each night.**
- How much pressure is relieved from the already stressed fire and rescue services with **121** fewer hospital transports in a year? **This is 2.3 fewer transports per week.**