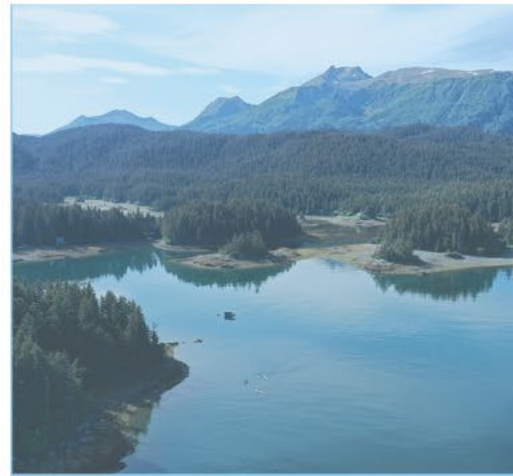# Implementing a Behavioral Health Crisis Services System of Care Update

Program and Planning Committee, April 2025

Purpose for today
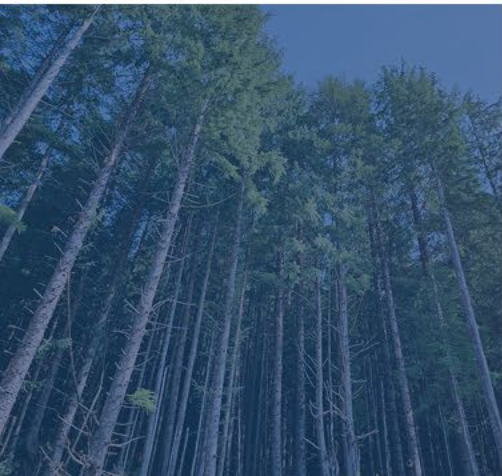
• Share key milestones, progress, and challenges

• Highlight current priorities and outstanding needs

• Inform future direction for continued investment

Vision

"Design and implement a behavioral health crisis response system analogous to the physical health system."

Successes: Someone to Contact

- 988 and Careline integration

- 38,537 total contacts in 2024 (calls, texts, chats)

- Backline development between 911 and Careline

Successes: Someone to Respond

- MCT/MIH teams launched in 2022

- Over 9,000 served in 2024

- Community engagement expanding (e.g., Nome interest)

- Crisis Coordinators embedded locally

Successes: A Safe Place for Help

- Voluntary crisis beds expanded

- SCF BH Expansion Project, Fairbanks (23-hour Crisis Stabilization Center) and Maniilaq (EmPATH) in development

- Growing interest from community partners (e.g., Northern Hope)

Yesh Jesh T'uh Entrance

Key Challenges

- Unsustainable grant-based funding

- Limited private insurance reimbursement

- Increased costs to crisis call line contract

- Workforce shortages

- Limited data to demonstrate full impact

- Coordination across systems still maturing

Legislative & Regulatory Movement

- HB 138: 988 Surcharge
- SB 124 / HB 110 / HB 131: Licensure Compact
- SCR 2: All-payer model
- Civil Commitment & Subacute Facility Licensing Regulations

Performance Monitoring: Status Update

✓ Crisis Contact Center – KPIs developed, DBH review

● Mobile Crisis Response – KPI alignment in progress

● Emergency & Crisis Stabilization – Drafting KPIs

✓ Community Data Reporting – Pilot complete, scaling up

○ Systems Level Data Monitoring – Planning metrics

● Self-Evaluation Tool – Drafting, pending rollout

○ Annual Implementation Report – Framework in development

Agnew::Beck

What's in Motion (2025+)

- 988/911 interoperability & training

- Rural crisis adaptation planning

- Data and evaluation project scope in development

- Medicaid Rate Methodology Review

- Expansion of mobile teams and stabilization options
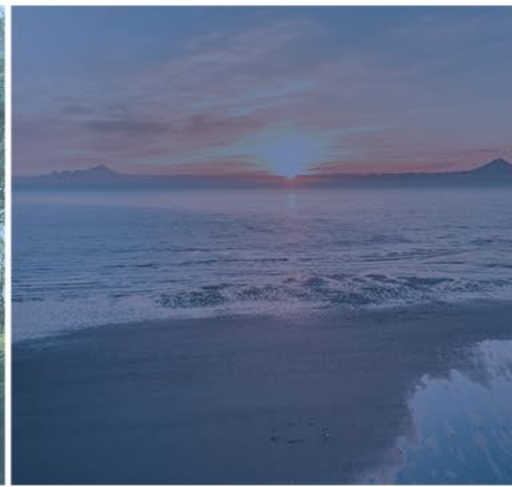
Trust and State Partnerships Efforts

- Agnew::Beck and Milliman Support

- Crisis Technology Assessment – Berry Dunn

- Statewide Medicaid rate methodology review

Looking Ahead

- Complete data and evaluation framework

- Build sustainable, braided funding

- Support community-led solutions

- Align statewide planning with local realities

- Strengthen data collection and analysis

Questions & Discussion

Trust
Alaska Mental Health
Trust Authority