

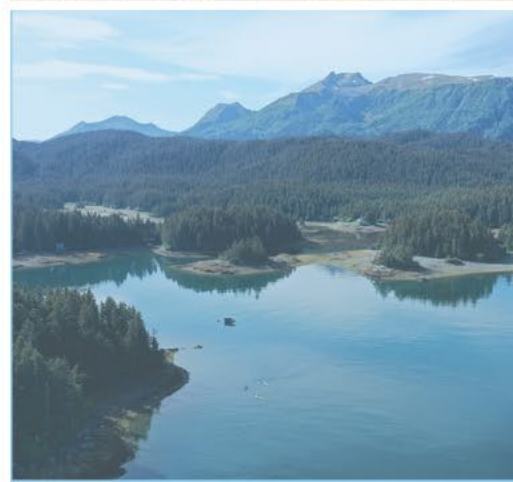


# Implementing a Behavioral Health Crisis Services System of Care Update

Program and Planning Committee, April 2025

# Purpose for today

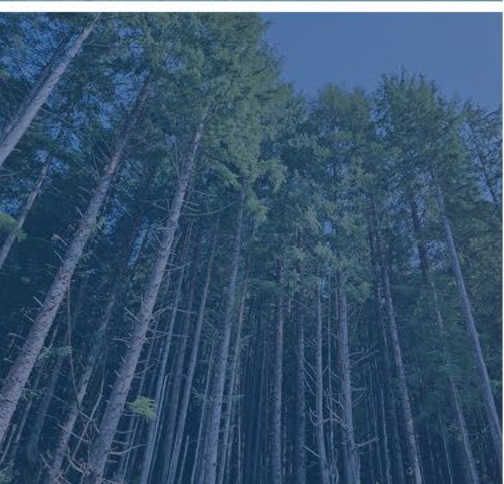
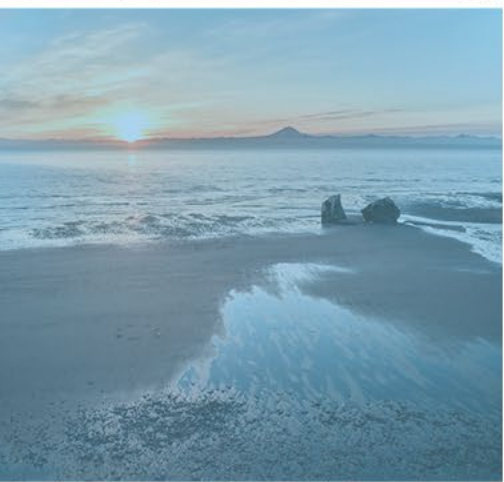
- Share key milestones, progress, and challenges
- Highlight current priorities and outstanding needs
- Inform future direction for continued investment





## Vision

*“Design and implement a behavioral health crisis response system analogous to the physical health system.”*







## Successes: Someone to Contact

- 988 and Careline integration
- 38,537 total contacts in 2024 (calls, texts, chats)
- Backline development between 911 and Careline

# Successes: Someone to Respond

- MCT/MIH teams launched in 2022
- Over 9,000 served in 2024
- Community engagement expanding (e.g., Nome interest)
- Crisis Coordinators embedded locally



# Successes: A Safe Place for Help

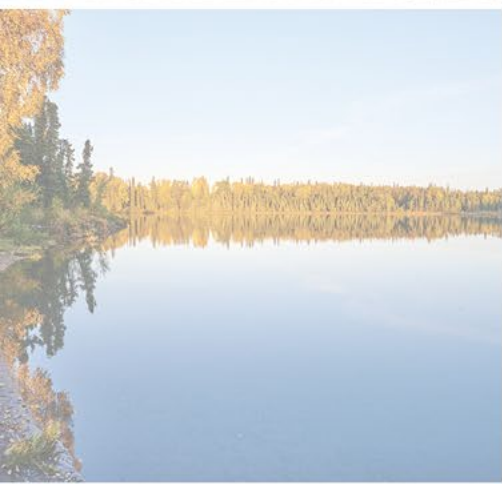
- Voluntary crisis beds expanded
- SCF BH Expansion Project, Fairbanks (23-hour Crisis Stabilization Center) and Maniilaq (EmPATH) in development
- Growing interest from community partners (e.g., Northern Hope)





# Key Challenges

- Unsustainable grant-based funding
- Limited private insurance reimbursement
- Increased costs to crisis call line contract
- Workforce shortages
- Limited data to demonstrate full impact
- Coordination across systems still maturing





# Legislative & Regulatory Movement

- HB 138: 988 Surcharge
- SB 124 / HB 110 / HB 131: Licensure Compact
- SCR 2: All-payer model and SB 45
- Civil Commitment & Subacute Facility Licensing Regulations





# Performance Monitoring: Status Update

-  Crisis Contact Center - KPIs developed, DBH review
-  Mobile Crisis Response - KPI alignment in progress
-  Emergency & Crisis Stabilization - Drafting KPIs
-  Community Data Reporting - Pilot complete, scaling up
-  Systems Level Data Monitoring - Planning metrics
-  Self-Evaluation Tool - Drafting, pending rollout
-  Annual Implementation Report - Framework in development



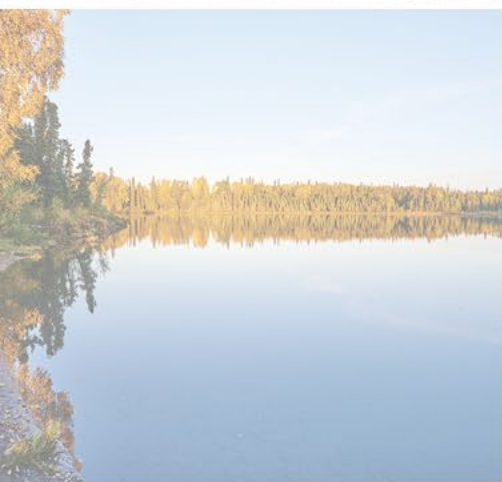
# What's in Motion (2025+)

- Data and evaluation project scope in development
- Expansion of mobile teams and stabilization options
- Rural crisis adaptation planning
- 988/911 interoperability & training
- Medicaid Rate Methodology Review



# Trust and State Partnerships Efforts

- Agnew::Beck and Milliman Support
- Crisis Technology Assessment - Berry Dunn
- Statewide Medicaid rate methodology review

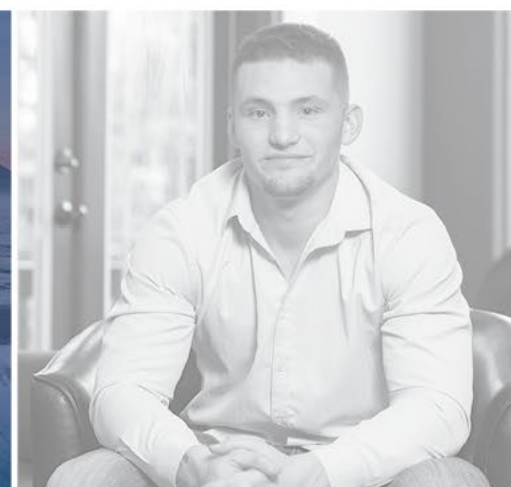
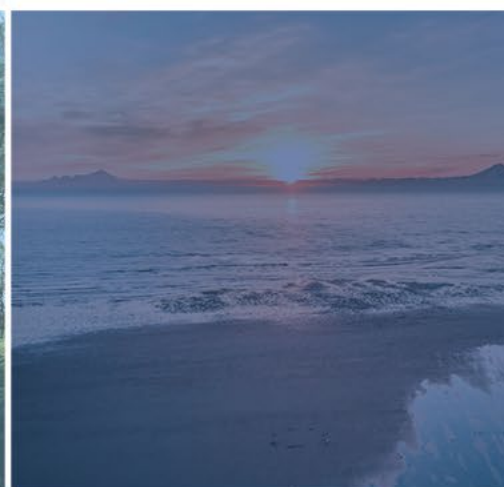




# Looking Ahead

- Complete data and evaluation framework
- Build sustainable, braided funding
- Support community-led solutions
- Align statewide planning with local realities
- Strengthen data collection and analysis





# Questions & Discussion

