

FAIRBANKS MOBILE CRISIS TEAM



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TIMELINE

- June/July 2021: Began hiring staff, peer support training, developed policies & procedures, Fairbanks Fire Department ride alongs.
- August 2021: Certification of peers, continued asynchronous crisis training, outreach meetings with stakeholders, Fairbanks Police Department ride alongs.
- September 2021: Synchronous crisis training (40 hours), continued asynchronous training, trained by Fairbanks Dispatch, continued outreach with stakeholders.
- October 2021: Soft launch (city limits, shifts M-Th 7a-7pm, weekends)
- November 2021: Expanded radius to include University of Alaska Fairbanks area, 24/7 team

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SUCCESS STORY

MCT was called out to co-respond with police and EMS for an elderly man who had recently come up to Alaska. This man had come from a nursing home in California to a cabin in Fairbanks under the care of his adult niece. Not realizing the full extent of his caretaking needs, his niece had quickly become overwhelmed by his medical and mental health concerns and was uncertain how to best support her uncle. The MCT was able to keep him in the community by connecting the elderly man with the services he needed (e.g. the senior center, medical & mental health support, and natural supports like the elder's son in California).

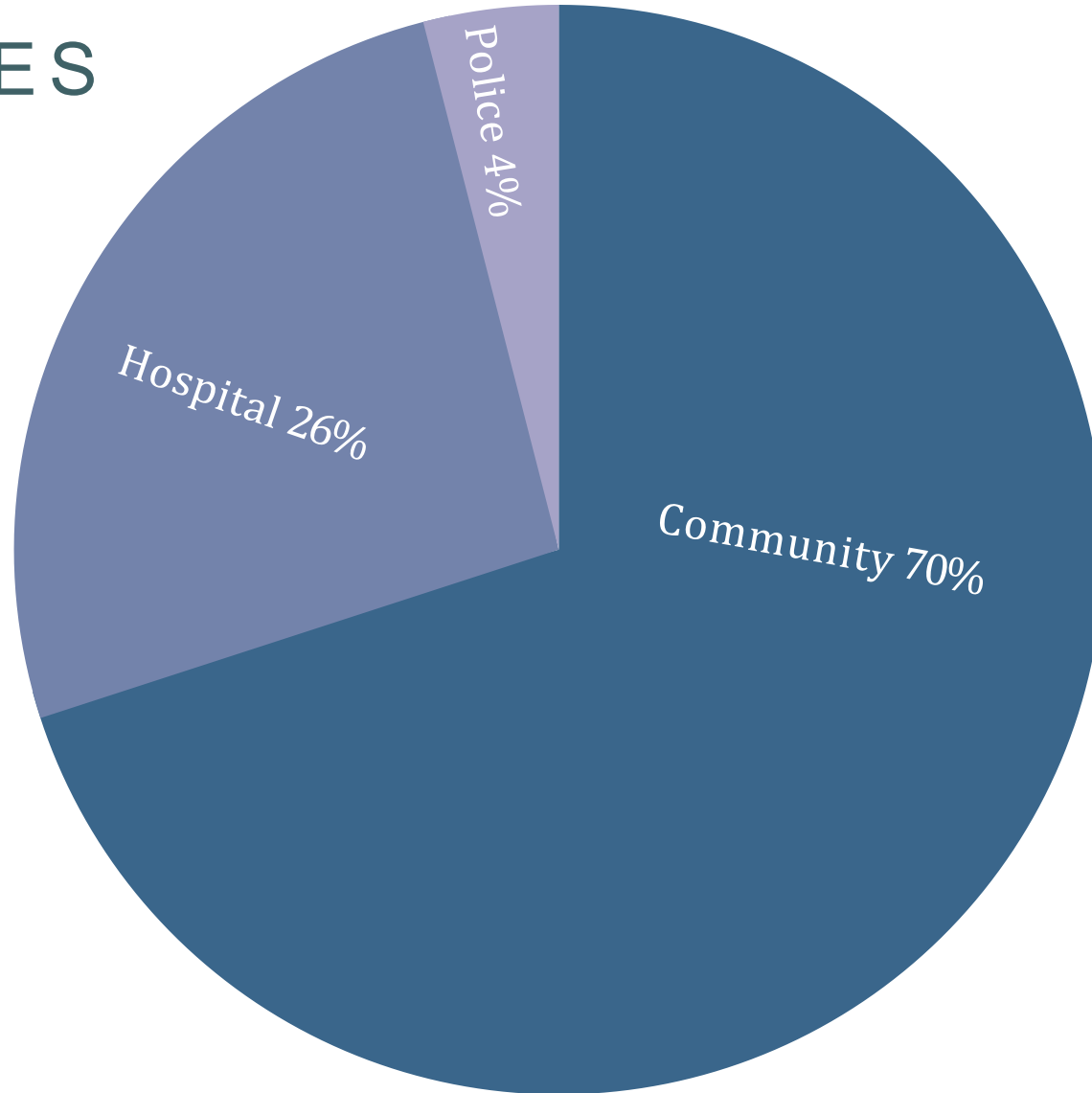
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DATA

- Total calls: 78
- Unique individual served: 64
- Average time from call initiated to MCT arrival on scene: 25 min
- MCT average time on scene: 39 minutes
- Calls by response level: 76% without police / 24% with police
 - Level 1 - Law enforcement with clinician on scene: 6%
 - Level 2 - Law enforcement is close/nearby but MCT leads: 18%
 - Level 3 - Law enforcement not on scene but on standby via phone: 13%
 - Level 4 - MCT alone: 59%
 - Level 5: MCT alone without peer, secure location: 4%

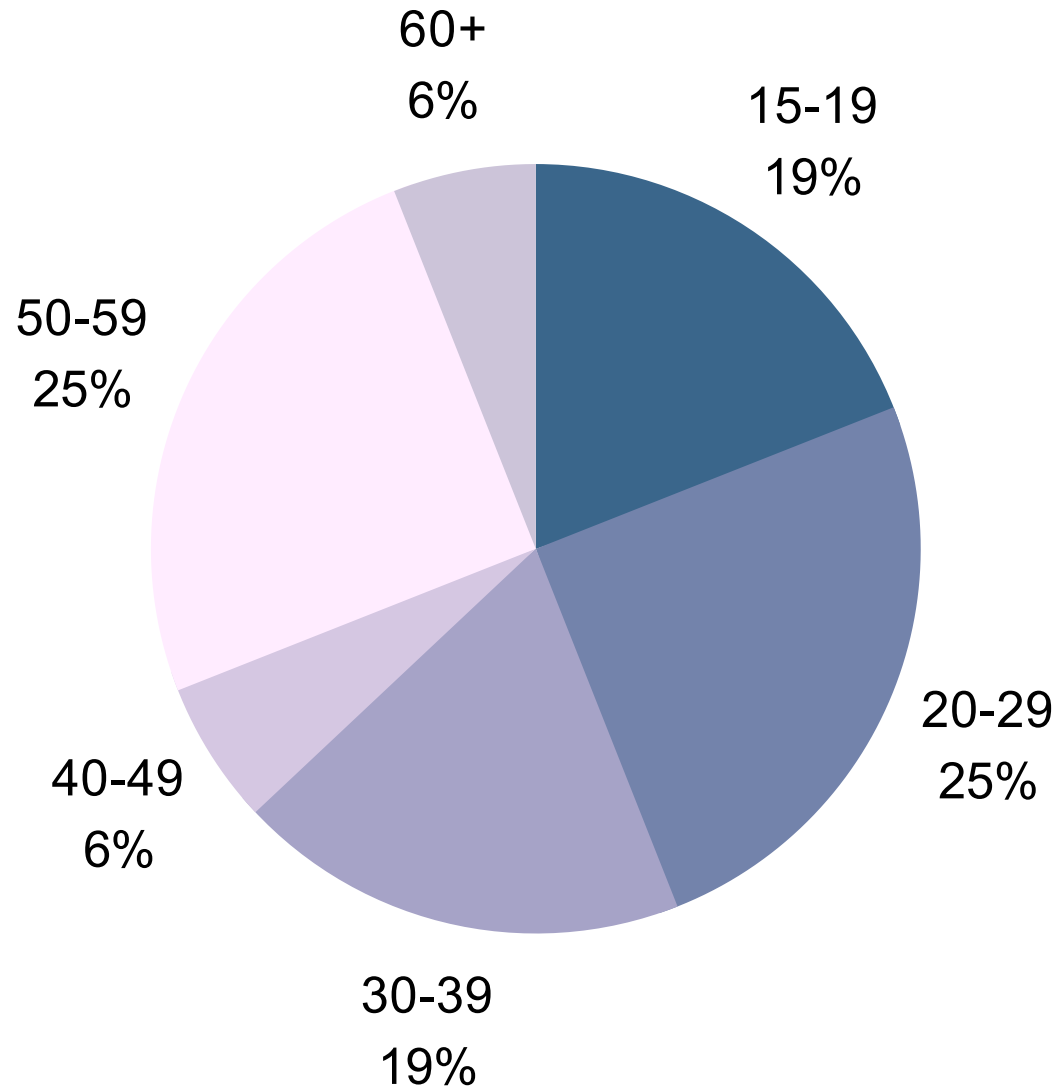
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OUTCOMES



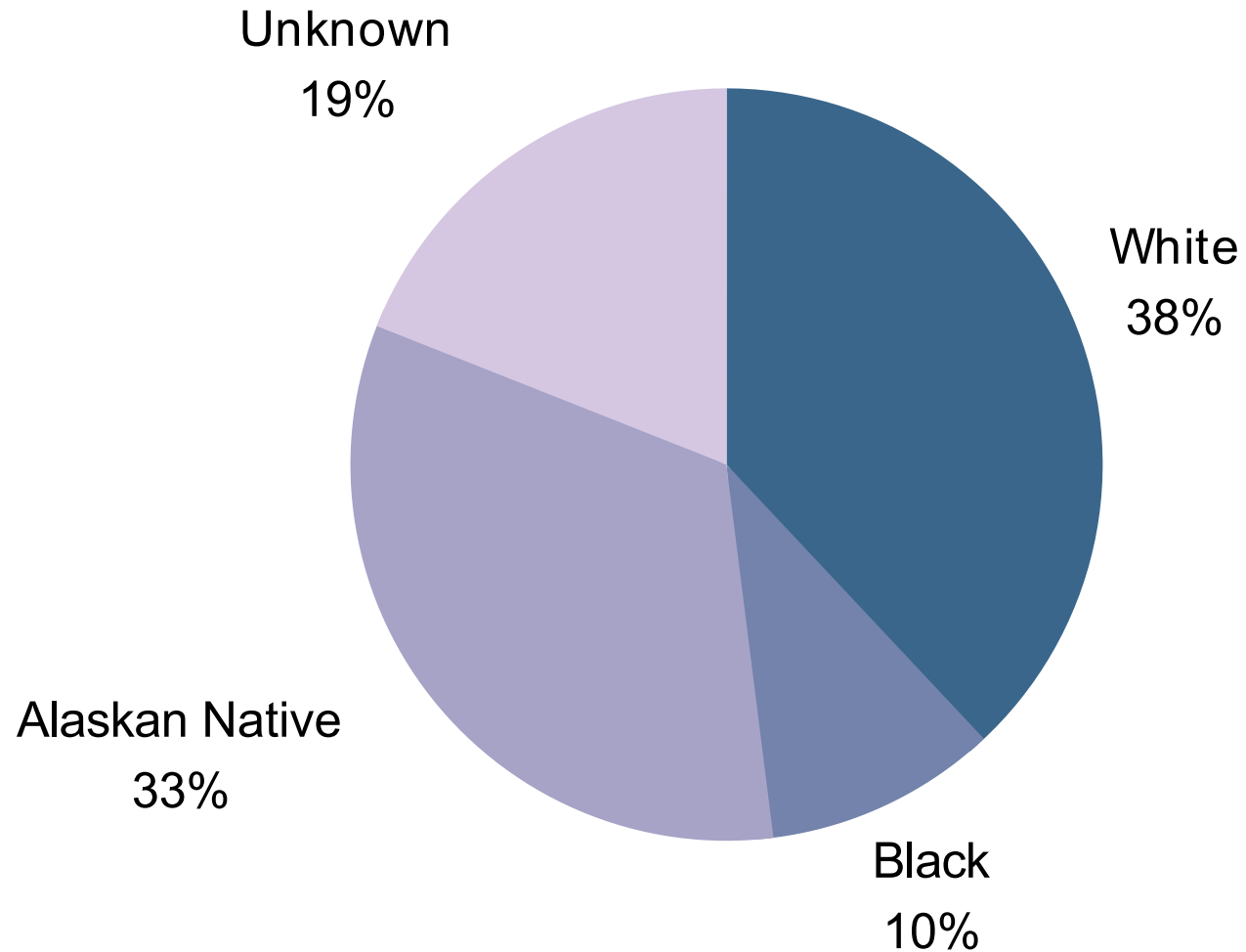
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AGE



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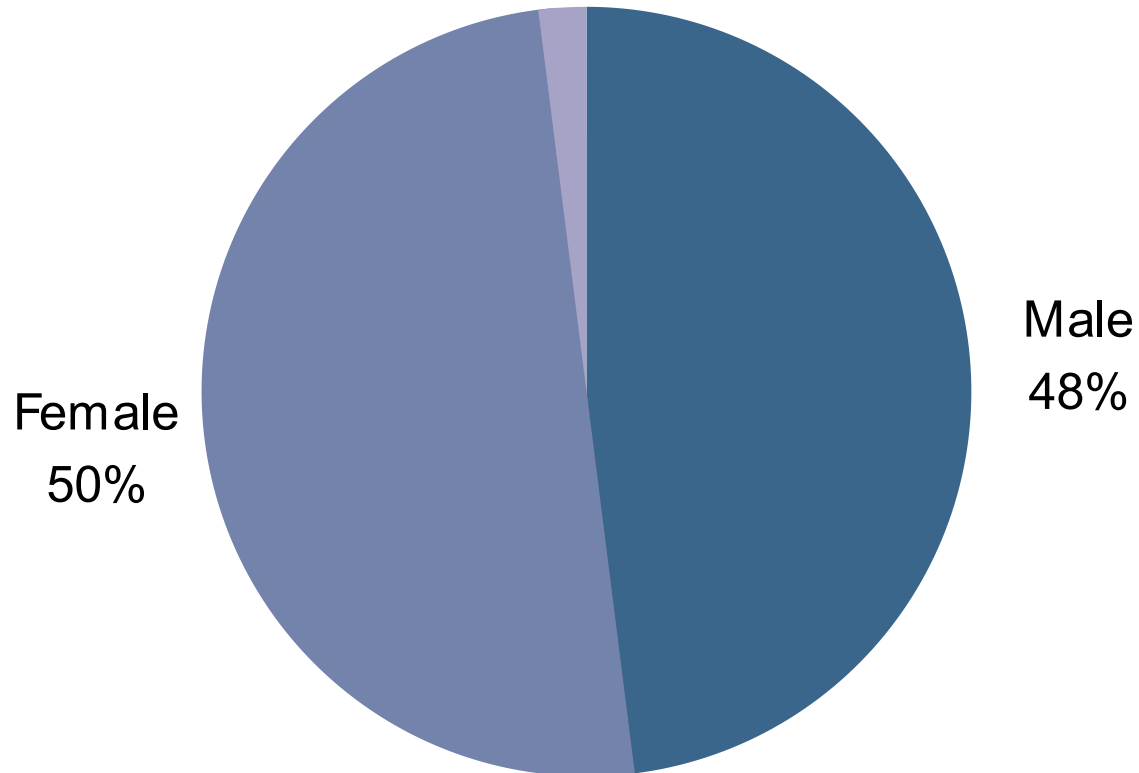
RACE



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SEX

Intersex
2%



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CHALLENGES

- Not having a crisis continuum of care
- Staffing issues