

A scenic landscape of Alaska featuring rolling green hills, a dense forest of evergreen trees in the foreground, and a range of mountains in the distance under a blue sky with light clouds.

Alaska Systems Provider

Behavioral Health Assessment Survey

Agnew::Beck & Hornby Zeller Associates, Inc.

Let's Begin!

*Please use **one** audience response keypad per organization.
Organizations who serve multiple regions, use one keypad per region.*

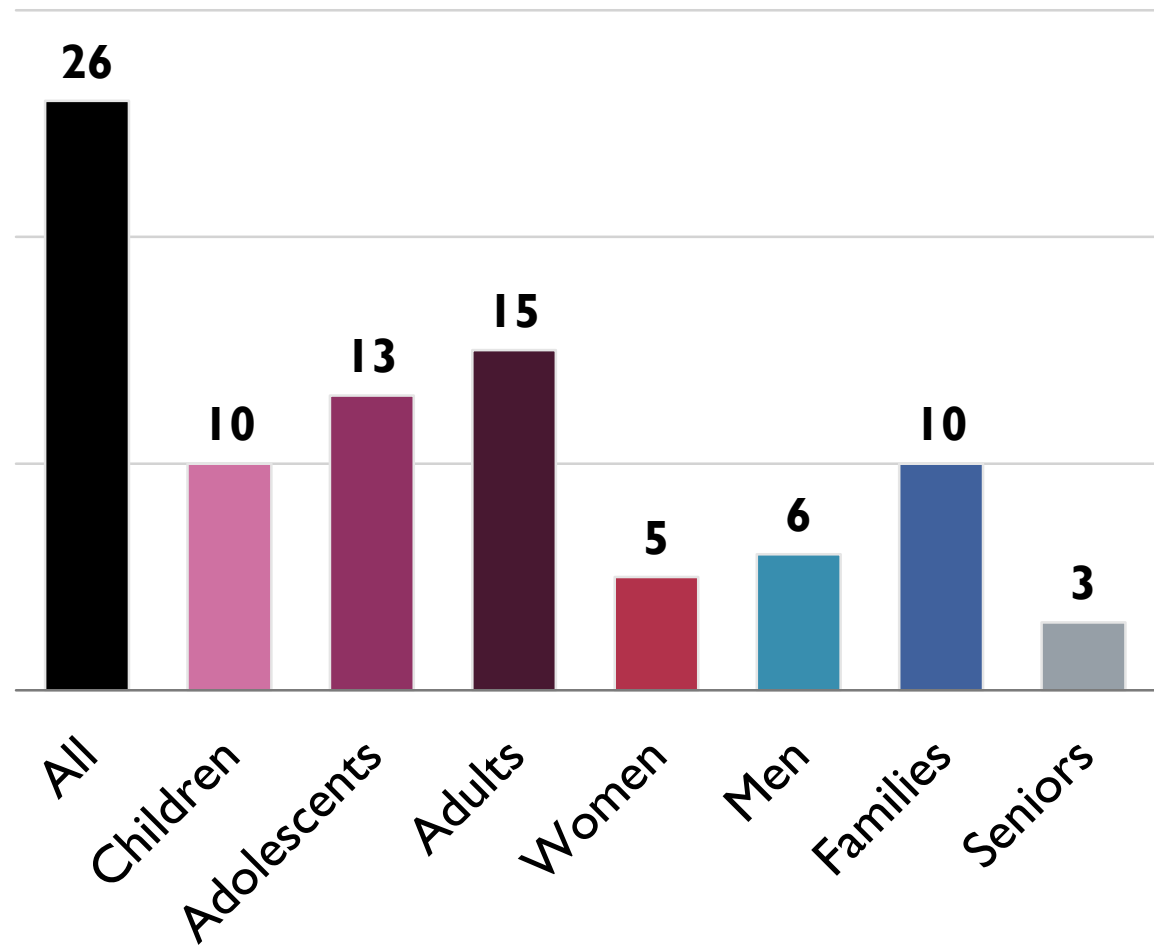
I. Organization Information

Q1. What type of organization do you represent?

- 27 Primary Mental Health Provider/ Community Behavioral Health Center
- 19 Primary Substance Abuse Service Provider / Community Behavioral Health Center
- 11 Emergency Services (DES/DET)
- 10 Tribal Health Care
- 9 Residential Substance Abuse Provider
- 8 Other
- 3 Peer Support
- 1 Detoxification Services

I. Organization Information

Q2. What is your organization's target population(s)?



Numbers indicate how many people chose each option. Overall total exceeds number of participants.

2. Access to Care

Q3. Ranked in order, the top reasons **why** clients are likely to experience long waits for service at your organization.

63	Too few staff	9	Waiting for OCS direction
39	Too few time slots	8	No centralized scheduling
30	No beds	7	Waiting for court direction
26	No transportation	6	Not a priority population
26	Other	5	Client seeking second opinion
22	Client schedule conflicts with clinic hours	4	Need to arrange childcare
18	Delay in available services	4	Need to arrange housing
16	No health insurance		

Results are weighted.

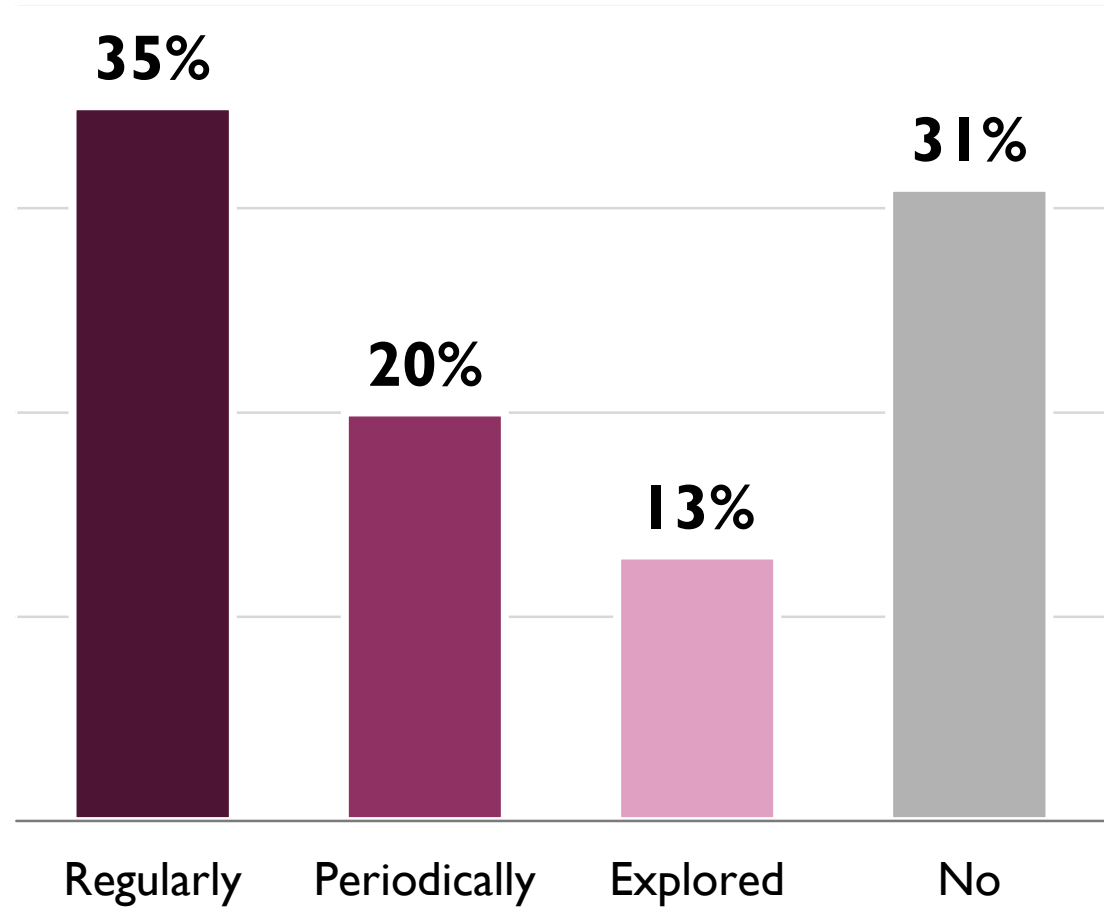
2. Access to Care

Q7. If it were in your power, which one (1) service would you develop in your community or region?

- 21 Transitional / supported housing
- 9 Detoxification services
- 6 Residential substance use treatment for adults
- 5 Residential / Behavioral rehabilitation (BRS) for adults
- 4 Emergency services (DES/DET)
- 4 Residential / Behavioral rehabilitation (BRS) for children
- 3 Psychiatric services
- 1 Residential substance use treatment for youth
- 1 Other

3. Tele-Behavioral Health

Q9. Does your organization use tele-behavioral health?



3. Tele-Behavioral Health

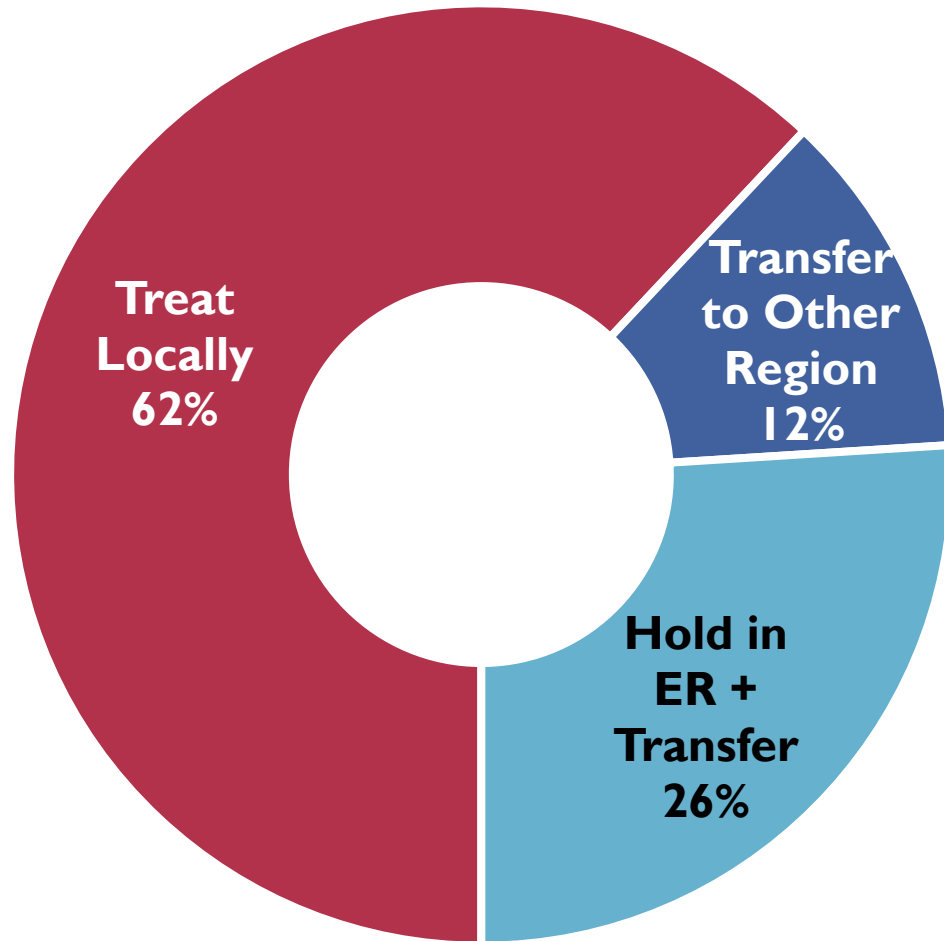
Q11. Ranked in order, the top barriers to using tele-behavioral health for your organization.

- | | | | |
|----|----------------------------------|---|--|
| 52 | Insufficient Internet bandwidth | 6 | Lack of support from organizational leadership |
| 43 | Insufficient financial incentive | 4 | Lack of support from staff |
| 36 | Lack of equipment | 3 | Perception of unwillingness of clients |
| 24 | Other | | |
| 17 | Lack of space | | |
| 15 | No barriers exist | | |
| 14 | Lack of staff time | | |
| 11 | Unwillingness of clients | | |

Results are weighted.

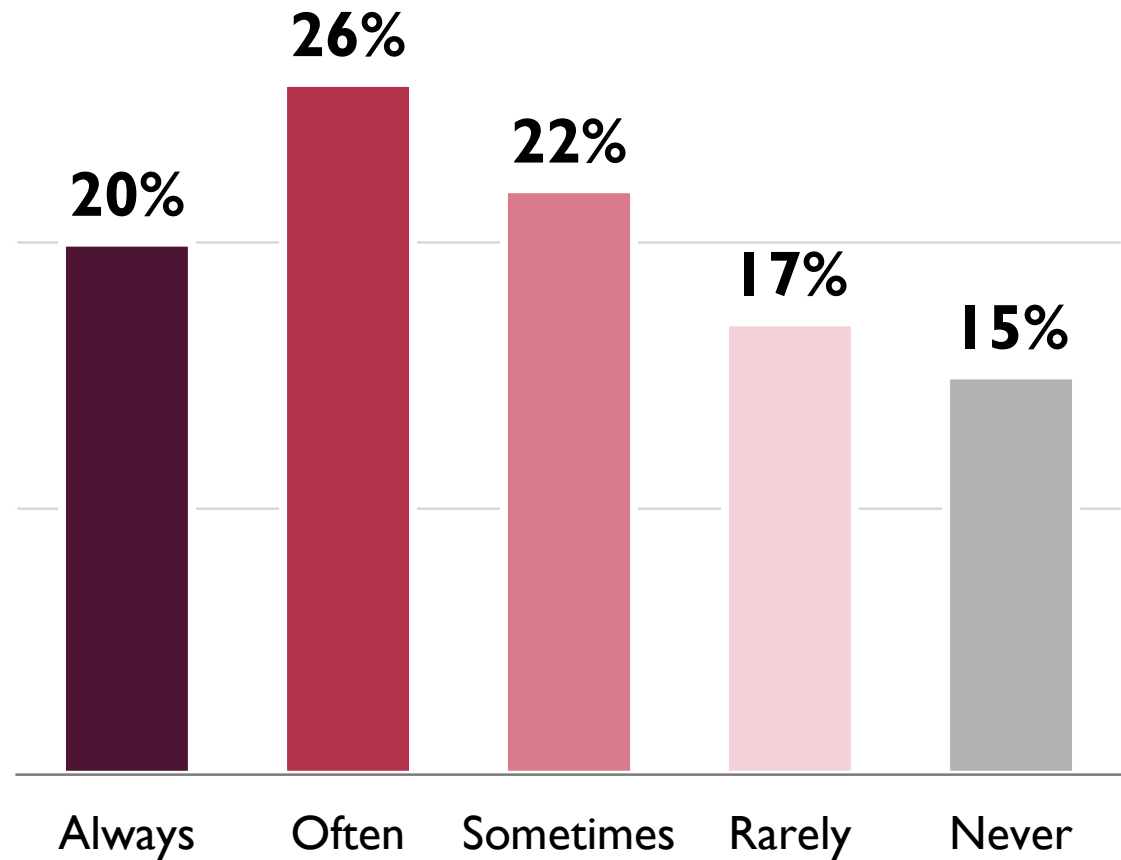
6. Crisis and Suicide Response

Q22. What is the **most common** course of action in your community or region when a person experiences a psychiatric crisis?



9. Revenue Management

Q30. In the past year, have you ever been concerned about your organization's financial solvency?



I 0. The Future

Q33. What do you believe will be the **three (3)** most important challenges facing your organization in the next five years?

49	Changes in funding streams	7	Integration with primary care
45	Reduction in public funds	6	Changes in federal law
38	Maximizing service capacity with limited revenue	5	Improving financial management
28	Workforce development issues	3	Creating a trauma-capable organization
15	Demonstrating treatment effectiveness	1	Other
15	Electronic health record implementation		
10	New compensation models		
9	Adopting alternative clinical and business operations		
7	Becoming a data-driven organization		

Results are weighted.